

Minutes
Human Services Commission
Monday, February 3, 2003
1:00 P.M.
Via Linda Senior Center
10440 E. Via Linda
Scottsdale, AZ 85258

Present: Chairwoman Fausel, Vice-chair Bachmann, Commissioners Bitenc, Bilsens, Broshar, Coudroglou and Resnick

Staff Present: Connie James, Mark Bethel, Kathy Breen, Donna Brower, Jan Cameron, Vicki French, Phil Hershkowitz, Beverly Johnson, Diane Kallal, Valerie Kime Trujillo, Rita Koppinger, John Larrivee, Paul Ludwick, Jack Miller and Mary Kay Rieke.

CALL TO ORDER

Chairman Fausel called the meeting to order at 1:00 pm.

APPROVAL OF MINUTES FROM JANUARY 23, 2003 MEETING

Commissioner Bilsens moved for approval of the January 23, 2003 meeting minutes with the following corrections:

Paragraph 4 page 2, the minutes should read:

Commissioner Bitenc asked about Recording for the Blind and Dyslexic and stated that question #6 on the blue sheet indicated that there was an audit attached, along with the date of the audit, but that the Human Services Staff Comments indicate that the "agency did not submit an audited financial statement." Ms. Kallal apologized, saying that was her mistake, question #6 should say "No" with no date of audit, because the audit was not included.

Commissioner Broshar seconded and the motion carried unanimously.

OVERVIEW OF CDBG AND HOME FUNDING PROCESS

Mark Bethel, Community Assistance Manager, provided the Commission with an overview of the CDBG and General Funds Programs and the city's process for allocating funds with the following remarks:

Chairman Fausel and Members of the Human Services Commission.

This afternoon is the mid-point in a funding process that began in October with a pre-application orientation and that will end in July with the execution of a grant agreement with HUD and sub-recipient contracts with agencies for services and developments in the next fiscal year.

Scottsdale has a considerable history of working in partnership with non-profit providers of housing and human services to capitalize on the resources and passion that those agencies bring to the residents of this community. On behalf of the City and my staff, I would like to welcome and thank all of the presenters who are here this afternoon.

The process of preparing a funding recommendation to the City Council will be a difficult one-*as it is every year*. The funds available from CDBG, Public Services, Facilities and General Funds is \$465,000. This year we received requests for more than \$665,000. This year, *as in every year*, there are more legitimate needs for many times the amount of money that is available for allocation. There will be good applications for important services that will not be able to be funded. Your task will not be easy; but your responsibility is an important one. You need to have the opportunity to find out as much information as you need to be able to make your best recommendation to the City Council.

There are 22 presentations that have been scheduled for today. The applications were distributed to members of the commission two weeks ago. If the staff had questions or concerns that we felt the commission should be aware of, we have gave that information to you already. We did not have questions of every application, but if we did, copies of these evaluation sheets were sent to the agencies as well so that they would have the opportunity to address these issues in writing before their presentation this afternoon. Many agencies did submit answers in advance; some did not, but should have their answers for you today.

In order for you to hear all of the presentations, we have asked the presenters to limit their presentations to three minutes. The commission may then take as long as they need to ask questions. As has been our custom, we will be using a timing light to remind presenters when their three minutes are up. Donna Brower is the timekeeper today. Thank you, Donna. In fairness to other presenters we will be enforcing the three-minute time limit. If a presenter does not stop speaking shortly after the red light comes on, Donna will tap you on the shoulder. We know that this can be annoying for the person who is speaking, but with 22 presentations scheduled today, we are pretty sure that every who is waiting to make their presentation will appreciate our keeping the presentations to three minutes. We will ask for the opportunity to repeat this reminder periodically during the hearing and after any breaks. Also when the presenters go up to the podium, please make sure to give your business card to Mary Beth Bossert.

If members of the commission have any questions of staff this afternoon, we will answer them if we can, but we may need to reserve the right to do some research and send written responses prior to your next meeting.

Madame Chair, I would now like to turn the meeting back over to you.

PUBLIC HEARING ON PROPOSALS SUBMITTED FOR GENERAL, CDBG AND HOME FUNDING

Chairman Fausel read the following Conflict of Interest Statement:

The Arizona Conflict of Interest laws are found in Arizona Revised Statutes Sections 38-501 through 38-511. They apply to public officers and employees of various public bodies and political subdivisions, including city boards and commissions, such as the Human Services Advisory Commission.

The statutes prohibit public officers and employees from engaging in certain types of activity or conduct, including participating in or voting upon contracts or other matters in which they, or a relative, have a substantial interest. A "substantial interest" is defined as "any pecuniary or proprietary interest, either direct or indirect."

In other words, if you as a Commission member, or a relative of yours, have a money or property interest that may be affected, either positively or negatively, by the action of the Commission, relating to a matter before it, you have a conflict of interest. You may not participate in nor vote upon any such matter. When you become aware of a conflict of interest, the law requires that you make that interest known on the official records of public agency, in this case the Commission minutes, and refrain from participating in any manner in such decision.

Does anyone wish to make known a conflict of interest, for the record, at this time?

There was no stated conflict of interest.

Public Services

Advocates for the Disabled, Inc., - Sherry Whitner, Executive Director, presented the agency's request for \$30,000 for the Disability Claim Service. The service provides specialized intensive case-

management to disabled, low-income people who are in the process of trying to obtain Social Security disability benefits and/or Supplemental Security income benefits due to their emotional and/or physical disability, which is severe enough to affect their ability to work. The services will serve 35 Scottsdale citizens, all of who are low to moderate-income.

Big Brothers Big Sisters of Central Arizona – David Shank, Director of Grants, presented the agency's request for \$15,000 for Scottsdale Mentoring, which will provide science-based prevention services through adult/child mentoring. The program will serve 30 Scottsdale citizens, all of who are low to moderate-income.

Commissioner Bitenc asked about the programs claim that it reduced drug use by X percent and asked what kind of study it was. Mr. Shank stated that the figure is based upon a study done several years ago by the Lilly Foundation, a private organization, and 300 children were selected. Those children were either matched with a mentor or not. Of the students who were mentored, there was a 50% drop in drug use. This study is now used across the nation.

Boys & Girls Clubs of Scottsdale – Antoinette Delaney, Outreach Services Manager, presented the agency's request for \$20,000 for Operation Outreach. Operation Outreach provides safe, high quality, value-based educational, cultural, social and recreational programs to children of working families living in the Minnezona, Paiute, Bellevue and Vista del Camino neighborhoods.

Commissioner Bitenc asked for a clarification on the cultural training provided. Ms. Delaney said that the agency provides transportation and helps the kids with different cultural activities in some of their other programs. Commissioner Bitenc asked if there were any concrete cultural programs in place and Ms. Delaney said no.

Commissioner Bilsens said that the agency's application states that the agency does not charge a membership fee to children, but said there is a program income of \$76,000. Ms. Delaney said that they do not charge a fee on any additional programs, that their board raises the extra funds.

Chairwoman Fausel asked what is the agency's collaboration with LINKS. Ms. Delaney said that they are involved with LINKS and are a partner as far as that they participate in committees; currently Marybell Ramirez serves on a committee.

Central Arizona Shelter Services, Inc. (CASS) – Chuck Maas, presented the agency's request for \$11,100 for their Main Shelter Equipment Project. The funds will be used to purchase new all-welded bunk beds with ladders to replace the deteriorating beds in the Men's Shelter. The agency estimates that it will serve over 334 homeless men from Scottsdale during the next year, all who are low to moderate-income.

Commissioner Broshar asked about the monies for the purchase of door replacements and if it was for the doors and installation. Mr. Maas said no, the monies are used solely for the doors and they use volunteer labor for installation.

Commissioner Bitenc asked if the door request was last year and Mr. Maas said yes, and the request this year is for beds.

Commissioner Coudroglou asked if the number of homeless is increasing despite all of the agency's efforts. Mr. Maas said yes, Maricopa County Association of Governments, in conjunction with HUD, did a survey in 1996 that estimated between 6 and 8,000 homeless in Maricopa County and as of 2002, that number is 14,000 homeless.

Vice-chair Bachmann asked how the agency knows that the 334 homeless they reported are truly from Scottsdale. Mr. Maas said that they do a time stamp at the door and from that count they have determined that there are 334 homeless in Scottsdale.

Commissioner Coudroglou asked if the individuals from Scottsdale are involved in the Campus project. Mr. Maas said that they have not raised enough funds for the project, but that when the program opens the beds will be moved there. If the shelter doesn't open soon, they will continue as they do now.

Commissioner Bitenc asked if the cost included the beds, mattresses and bedding. Mr. Maas said the amount requested is for the beds only, steel beds with ladders. He added that the agency received a grant for the mattresses last year.

Mr. Bethel asked if the agency has an estimated move in date to the new facility. Mr. Maas said no, they hope to break ground this summer in July or August, and have a year to two years in construction.

Chrysalis Shelter for Victims of Domestic Violence, Inc. – Pam Logan, CFO and Grants Writer, presented the agency's request for \$35,000 for the Scottsdale Crisis Shelter. The Chrysalis Scottsdale Crisis Shelter houses single women and women with children who are victims of domestic violence. Once admitted, each woman and her children may stay in the shelter for up to 90 days. Each overnight stay by an individual in the shelter is termed a bed night. With 24 beds and 6 cribs, the Scottsdale crisis shelter can provide up to 10,950 bed nights each year. In addition to shelter, a woman and her children receive individual, group and family counseling, case management, food, hygienic supplies and clothing if needed as part of her shelter experience. If granted, CDBG funds would be used to pay for 610 bed nights in the shelter. The shelter will serve 300 Scottsdale residents, all from low to moderate-income households.

Commissioner Bilsens stated that the application indicates that last year the bed night cost was \$53.12 and this year it is \$82.46; to what do you attribute the raise in cost? Ms. Logan stated that the agency has credentialed staff and to be able to keep up with market, they had to raise salaries. In addition, as the shelter is now 10 years old, it was necessary to budget for renovations.

Commissioner Bilsens asked if the agency has any plans to expand. Ms. Logan said they do not plan to expand in Scottsdale, although they would like to, but with the economy and the government funding as it is, stable or decreasing, they had to be mindful and need operating funds.

Vice-chair Bachmann asked how many women are turned away and Ms. Logan said in Maricopa county there are 14,000, including women and children.

Ms. James asked how many people the agency turns away each year and Ms. Logan said 3,000.

Commissioner Coudroglou asked of the 50% of your population that finds a safe environment – please clarify how you define that, and do you have any relocation or education plans for the abuser. Ms. Logan said that they have an outpatient program, provided by DES for offenders, and they also have a program for offenders that they fund themselves. She added that they have a 24-hour hotline, where they receive phone calls from victims as well as offenders. As far as the figure of 50% finding safe housing, that means that our clients may go back to their homes, move in with friends, their own housing or the shelter - anything but going back to the offender or being homeless.

Community Information & Referral – Roberto Armijo, Executive Director, presented the agency's request for \$10,000 for the Community Network for Accessing Shelter (CONTACS). This project will provide the toll-free, bilingual, 24-hour CONTACS Hotline. CONTACS is a specific hotline for victims of domestic violence and other homeless individuals. A homeless person or victim of domestic violence calls the call center where an operator gathers intake information. The call center operator has access to a computerized connection to a central database, which displays current bed availability of 66 homeless

and domestic violence shelters in Maricopa County. The call center operator and the caller then conference call the appropriate shelter to confirm available space and begin the specific screening and intake procedure of the shelter. The program will serve 1,500 Scottsdale residents, all from low to moderate-income households.

Mr. Bethel asked about the 50% drop in this year's report of callers in Scottsdale and what that drop was attributed to. Mr. Armijo said that the number given last year was one that they thought that would happen in Scottsdale, to date from July of last year, the agency has had 425 calls from residents in Scottsdale.

Ms. James asked if the agency has any statistics relative to people requesting shelters; are they Domestic Violence victims, homeless men, etc? Mr. Armijo said that the majority of clients are homeless and a smaller percentage is Domestic Violence victims.

Homeward Bound – Brian Lotto, Grants Administrator, presented the agency's request for \$25,000 for Case Management and Employment Services. Case management and employment services will be provided to low-income Scottsdale families with dependent children. Homeward Bound provides intensive and comprehensive social services to facilitate these families in becoming self-sufficient and capable in maintaining safe, decent, and affordable housing upon completion of the program. At this time, 33 individuals reside in Scottsdale homes, and the agency expects to serve 60-70 individuals annually in Scottsdale, all from low to moderate-income households.

Chairwoman Fausel asked if there are any contingency plans regarding the economy and people being able to find employment. Mr. Lotto said that that is part of the reason they are asking for more money, families coming in now are young and more labor intensive, so they are hoping to add a position to help with the increase in demand.

Chairwoman Fausel asked if clients are involved in volunteer opportunities while awaiting employment. Mr. Lotto said that on their campus setting they ask that the families participate in their activities as well as the volunteer opportunities provided, such as going to school or doing an internship, which may be the foot in the door they need to get a job.

Mr. Bethel asked about the difference in the budget of expenditure over revenues. Mr. Lotto said that the budget does not reflect private funding and fund raising efforts that will make up for that difference.

Save the Family Foundation (STF) – John Lamkin, Associate Director, presented the agency's request for \$35,000 for Case Management and Supportive Services for Homeless Families with Children. Save the Family will provide case management and supportive services for homeless families with children referred from the City of Scottsdale. Save the Family has served nine families from Scottsdale so far this year. Each family receives comprehensive case management in finances, parental goals, counseling, and information and referral. Save the Family receives a number of its referrals from the Chrysalis shelter. The agency will serve 42 Scottsdale residents, all from low to moderate-income households.

Scottsdale Foundation for the Handicapped – Jeffrey Battle, President and CEO, presented the agency's request for \$32,500 for the Community Based Employment Program. The program provides low-income adults with severe disabilities the opportunities and resources to secure and maintain remunerative employment in the mainstream work force. They engage in any of a continuum of community-integrated work experiences, including job readiness assessment and training, job development and placement, group and individual supported employment, on-the-job training and job coaching, and transportation assistance. The program will serve 30 Scottsdale residents, all of who are from low to moderate-income households.

Commissioner Resnick asked if Fry's is the only potential place for training their clients. Mr. Battle said that they also have group training at Robinson's May. Commissioner Resnick asked if the agency collaborates with a number of companies and Mr. Battle, yes, but in their facilities-based program.

Commissioner Bilsens asked about the budget and what "client salaries" means. Mr. Battle said that that is the total agency budget and client salaries include the facilities-based program. Commissioner Bilsens asked if the agency paid the salaries of the Fry's trainees. Mr. Battle said yes, they are on the agency's payroll and they supervise them.

Chairwoman Fausel asked if there is a stipulation that Fry's absorb these clients into their company. Mr. Battle said, no, that would lower the amount of people they could train. He added that once the individual receives job readiness, they assist them in getting a job elsewhere. To date, Fry's is their largest beneficiary.

Vice-chair Bachmann asked about the agency's benchmarks for success. Mr. Battle said that there is 95 to 98% employee retention.

Commissioner Bilsens asked if a total of 30 people could be in the program, why doesn't the agency add the 10 to 12 more? Mr. Battle said that there is a lack of funding from the state, where the referrals come from (Rehabilitation Services). Commissioner Bilsens asked if funding would raise the agency's capacity to train and Mr. Battle said yes.

Commissioner Bitenc asked if the agency participates in the ticket to work program and Mr. Battle said that they don't have the funds – the program only provides funds if the client has been employed successfully for 9 months or more.

Tempe Community Action Agency, Inc. (TCAA) – Deborah Kahan, Executive Director, presented the agency's request for \$39,500 for the TCAA Scottsdale Senior Action Nutrition Program. This program serves elderly Scottsdale residents by providing nutritious congregate (group) meals, nutrition assessments and follow-up, socialization, fitness and recreation activities, health promotion activities, outreach, and social service home visits. Six program days are provided weekly: five days each week (Monday through Friday) at the Civic Center Senior Center, and one day each week (Wednesdays) at Vista del Camino. The program will serve between 200 and 400 Scottsdale residents, of which 98% are from low to moderate-income households.

Tempe Community Action Agency, Inc. (TCAA) - Deborah Kahan, Executive Director, presented the agency's request for \$12,675 for the TCAA Senior Peer Counseling Program. This program provides Scottsdale's elderly and disabled residents with needed counseling and problem-solving support. The program helps senior citizens remain independent and enhances their quality of life. Senior Peer Counseling addresses the problems of depression, feelings of loss and other challenges associated with the aging process. Trained and supervised volunteers provide services. Approximately 80 Scottsdale residents will be served, all of who are from low and moderate-income households.

Chairwoman Fausel asked if the agency works with extended families of the clients. Ms. Kahan said yes, they do whatever they can, but unfortunately, there are many who are isolated, and we try to have them connect with whatever support is available.

Public Facilities

Community Bridges (EVAC) – Kristen L. Polin, Director of Public Relations and Community Development, presented the agency's request for \$75,000 for the Transitional Redevelopment Center for Women and Children at risk. The funds will be used to construct a 24-unit transitional housing facility for pregnant/post partum women who are homeless and have co-occurring disorders (psychological and substance abuse issues occurring at the same time). Infants and very young children will live with their

mother and will receive immediate and ongoing intervention and support necessary to repair and prevent damage caused by their mother's physical and psychological history. Approximately 76 homeless women from Scottsdale accessed crisis stabilization and medical detoxification services through the agency in FY 01/02. This number could fluctuate and be higher, depending on need. All potential residents are homeless and as such, from low to moderate income.

Vice-chair Bachmann asked how many of the 76 women presented would have qualified for the program. Ms. Polin said they do not know, because often the women do not divulge that they are pregnant. Now that we require the mandatory pregnancy test, next year the number of those qualifying will be different.

Chairwoman Fausel asked about the collaboration with ASU. Ms. Polin stated that they partner with March of Dimes and with ASU. They are working with head start programs to develop success outcomes.

Chairwomen Fausel asked if it was true in the state of Arizona that you cannot take a child away from the parents because they are substance abusers. Ms. Polin said that, when the woman is pregnant, they cannot prosecute, or if they are using after the birth, unless abuse and neglect are obvious.

Commissioner Bilsens asked what percentages of the women they see terminate the pregnancy and what percentages give up for adoption. Ms. Polin said that it varies, and she doesn't have a figure.

Commissioner Broshar asked about the DARE program and if the agency works with them. Ms. Polin said she would elaborate on that on Wednesday, but that the DARE program is ending because there is not enough funding and it is not proving successful.

General Funds

Beatitudes Center D.O.A.R. – Elizabeth Brunstein, Executive Director, presented the agency's request for \$19,000 for their Volunteer Interfaith Caregivers Program. With City of Scottsdale funds, volunteers and staff will provide 12,000 unit (hours) of service to 310 homebound or disabled people, throughout the entire City of Scottsdale, including shopping, respite, transportation, business help, visiting, phoning, home safety assessments, and home repairs. Currently, 92% of those served have incomes less than the "low income" threshold.

Ms. James asked if the agency is doing well with their volunteers in Scottsdale. Ms. Brunstein said that Scottsdale is better than other cities and they have a smaller waitlist, but there are needs, especially in the southern part of the city. Ms. James asked how the agency addresses the areas where there is a need. Ms. Brunstein said that they keep trying to recruit through advertising in the community and in the churches. In addition, there is no waitlist for medical transportation or friendly phoning, because people need the service at the time of the request. Ms. James asked for those people on the waiting list, how are they getting help in the meantime? Ms. Brunstein said that usually what happens is that the client ends up going into an institutional setting. They offer the resource of Bashas', which delivers groceries, but the program does not accept charge cards or public assistance. Ms. James asked if the number of volunteers fluctuates. Ms. Brunstein said that seasonally, Scottsdale has the biggest flux in the summer – so we have our year round volunteers that fill the need, as well as teachers that we recruit.

Central Arizona Shelter Services, Inc., (CASS) – Mark Holleran, Chief Executive Officer, presented the agency's request for \$140,000 for the Emergency Shelter and Supportive Services. Central Arizona Shelter Services is requesting funds for the provision of regional emergency shelter and supportive services including case management and employment services. Approximately 400-500 Scottsdale residents will be served and all are either homeless or low income.

Commissioner Bilsens asked about the agency's budget and at this time of decreased funding, why is the budget going up and where do you expect to get the money. Mr. Holleran said the increased costs have come from the added dental program, and significant jumps in rent and utilities in the facility. He added

that if they have to cut, they have certain scenarios in place. Commissioner Bilsens asked if the budget was increased because of operating expenses. Mr. Holleran said yes, but also that in the last several years the facility has been at a 93 to 94% capacity, and the past several months it has increased to 100%, so the demand has increased.

Commissioner Coudroglou asked what the agency is doing about the increase in homelessness, is there any other accommodation that the agency can provide besides receiving funding? Mr. Holleran said that they are focusing on housing and created Arizona Housing, Inc. to create affordable housing, but to continue to provide the current services, they need additional funding.

Chrysalis Shelter for Victims of Domestic Violence, Inc. – Patricia Klahr, Executive Director, presented the agency's request for \$20,000 for the Scottsdale Crisis Shelter. The shelter houses single women and women with children who are victims of domestic violence.

Commissioner Bilsens asked what are the roles of the 55 staff members. Ms. Klahr said that 55 members are not just at the shelter, but are throughout the agency. At the shelter there is the director, DV advocate supervisor, two masters level therapists, a regular advocate, case managers and child care workers. The balance of the 55 is either in the Phoenix shelter or at the outpatient program.

Community Legal Services – Lillian Johnson, Executive Director, presented the agency's request for \$14,157 for the Removing Barriers to Justice for Low-Income Scottsdale Residents/Community OutReach and Education project (S.C.O.R.E). The program will provide civil legal services including legal assistance, brief advice and counsel, and direct representation in administrative hearings and in courts of law for low-income Scottsdale residents with civil legal problems affecting their basic survival rights. A total of 268 Scottsdale residents will be served, all of which are from low-income homes.

Vice-chair Bachmann asked if the service provided is consulting and representing. Ms. Johnson said, yes they give advice and quite frequently represent people in court. The costs to a client may be court costs, but they have no fees for the service.

Commissioner Resnick asked if the program could be at the Via Linda Senior Center once a week by appointment. Ms. Johnson said that that is a possibility, but it is currently a matter of resources. Commissioner Resnick asked if there were resources now. Ms. Johnson said no, not under the current budget.

Commissioner Bilsens asked for clarification about the request to add an additional attorney and how the written request matches up with those clients already served. Ms. Johnson said that the agency currently exceeds expectations, but the rational is that far more people seek our services that they can serve. In addition, the cost for maintaining an attorney has gone up from 32 to 38k. So, we are essentially supporting the same advocates, but the costs are higher.

Chairwoman Fausel asked how well attended the workshops were that are offered at Vista and was there any follow up. Ms. Johnson said that attendance varied, depending on the nature of the presentation – family law and Social Security issues related to benefits being the highest attended. She added that they do gather information before attorneys can give advice, so all the presentations resulted in follow up.

Chairwoman Fausel asked how the Free-advice for Teens program was going. Ms. Johnson said, very well and that they are pleased with those attorneys that are signing up. They are hoping to expand the program.

Experience Plus (formerly Plus 50 Placement Center) – Helen Blankenship, Executive Director, presented the agency's request for \$6,000 for Scottsdale Experience PLUS – a program for older men and women needing employment. A total of 250 Scottsdale residents will be served, of which 175 are from low-income homes.

Commissioner Bilsens asked about the large amount of income on the budget. Ms. Blankenship said that the money is primarily flow through. The agency has an agreement with DES that the agency does the payroll for the DES Title V department. She added that the agency can make anywhere between 10 and 20 thousand dollars for the services.

Vice-chair Bachmann asked about the agency's follow up and the number of people who get jobs. Ms. Blankenship said that the agency does follow up and has recently started a program where clients are followed weekly – they have followed people for up to 10 years. Currently, they have 78 clients working that have found jobs through the agency. She added that some of their clients who didn't get jobs through the agency did get jobs elsewhere.

Jewish Family and Children's Service – Timothy P. Ostby, Deputy Director of Clinical Services, presented the agency's request for \$22,000 for the Bilingual Masters Level Therapist. The requested funds would provide for the services of a bilingual-competent, state-certified, Masters level therapist, who would provide a family centered, solution focused, strength based approach for Scottsdale residents, could not otherwise afford these services. A total of 200 Scottsdale residents will be served, 90% having low to moderate incomes.

Commissioner Broshar asked about client satisfaction and if clients fill out a questionnaire. Mr. Ostby said yes, both during treatment and at the time of discharge.

Jewish Family and Children's Service – Ellie Schwartzberg, Director of Geriatric Services, presented the agency's request for \$22,000 for the Scottsdale Home Based Geriatric Program. JFCS provides an in-home assessment, case-management, counseling advocacy and referral to appropriate resources throughout Maricopa County for a mostly frail, elderly, multi-cultural and bilingual population. Approximately 85-100 individuals will be served, and 90% of these individuals are from low to moderate-income homes.

Chairwoman Fausel asked about the clients and who refers them. Ms. Schwartzberg said that they come from everywhere, area agencies, doctors, home health agencies, Scottsdale senior centers, neighbors, friends and the clients themselves. In addition a social worker meets clients at the Civic Center Senior Center for referrals.

Commissioner Broshar asked where the office is located. Ms. Schwartzberg said that the Geriatric office is in Phoenix, but the caseworkers are in the field.

Chairwoman Fausel asked if they had an office at Vista. Ms. Schwartzberg said that they do not have an office at Vista; their service is in home.

Mesa Community Action Network, Inc. – Pat Gilbert, presented the agency's request for \$50, 000 for the East Valley Men's Center. The East Valley Men's Center is a regional, transitional facility and program for homeless men ready to recover their lives and commit to engaging in their own plan, utilizing the wide array of program services, to accomplish this goal. A total of 40 Scottsdale men will be served and all have low to moderate incomes.

PREHAB of Arizona, Inc. – Jamie Pantastico, Program Manager and Candace Johnson, Director of Adult Services, presented the agency's request for \$25,000 for the La Mesita Family Shelter, La Mesita provides emergency shelter and food assistance along with comprehensive case management, support services and childcare to approximately 120 homeless families with minor-aged children from eastern Maricopa County. A total of 15 Scottsdale families will be served and all from low to moderate-income homes.

Commissioner Bachmann asked how many are served in Scottsdale. Mr. Pantastico said that there are 3 families, or a total of 11 people.

Ms. James asked what is the average length of stay. Mr. Pantastico said 4 months and 95% of the families stay for the total time.

Volunteer Center of Maricopa County – Elizabeth Weirauch, Southwest Office Branch Manager, presented the agency's request for \$5,812 for increasing opportunities for Scottsdale seniors to volunteer through promoting volunteerism, building organization capacity to effectively utilize volunteers and providing volunteer opportunities and referral services to Scottsdale area seniors. A total of 250 Scottsdale volunteers will serve in the program; it is unknown at this point how many Scottsdale residents/households will benefit from these volunteers. It is anticipated that 25% of the Scottsdale seniors referred to volunteer opportunities will be low or moderate income. In addition, it is anticipated that 75% of the organizations they refer volunteers to will provide service to low or moderate-income Scottsdale residents.

Commissioner Bilsens asked if they have senior outreach programs in other cities. Ms. Weirauch said no, this is our first senior program and we wanted to reach out to Scottsdale because it is growing and there is a huge senior population program here.

Commissioner Resnick said that the City of Scottsdale has volunteers. Ms. Weirauch said that those volunteers work in City of Scottsdale programs/facilities and their program is for volunteering all over the city.

Chairwoman Fausel asked if a volunteer were sent to Big Brothers/Big Sisters, would they serve as a mentor to a youth? Ms. Weirauch said yes, because some people that call have a specific interest and are directed to what they want. She added that they are recruiting for long-term volunteers.

Chairwoman Fausel asked if the agency has assessed the need of other agencies for volunteers in Scottsdale? Ms. Weirauch said that a small group of representatives from agencies throughout Maricopa County have formed a strategic planning committee to see what the needs are – there are two Scottsdale agencies represented.

Chairwoman Fausel asked about connecting those unemployed to volunteering until they can find a job, or perhaps through volunteering have the opportunity to get a job. Ms. Weirauch said that the agency is working with DES on that issue.

STAFF AND COMMISSION UPDATES

Ms. James stated that the next meeting would be on February 5 at Kiva City Hall at 1:00 PM, with a light lunch before in the basement of City Hall.

Commissioner Broshar asked about the February 20 meeting and Mr. Bethel explained that the staff will give their recommendations as a starting point and the commission will make the decisions to move funds if they wish. Then at the March 13 meeting, formal recommendations will be made to the City Council.

Vice-chair Bachmann asked if there is a basic scoring. Mr. Bethel said yes, the plan is to take the commission's score and total the points for each agency; this score will be used as a prioritization for each agency and staff will deliberate based on those scores.

ADJOURNMENT

With no further business to be brought before the Commission, Chairwoman Fausel asked for a motion to adjourn. Commissioner Resnick moved to adjourn the meeting. Commissioner Coudroglou seconded and the motion carried unanimously. The meeting adjourned at 4:20 pm.

Respectfully submitted by Mary Beth Bossert, Recording Secretary.

Meets established criteria.

Connie James
Director, Human Services